

Benjamin Daccione

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SUMMARY

Aspiring Cybersecurity Analyst and Cyber Forensics & Security student with a 4.0 GPA and practical experience in information security at Wesbanco Bank. Proficient in SIEM monitoring, log analysis, and EDR platforms to identify threat patterns and document incident response workflows. Gained hands-on experience facilitating simulated phishing campaigns and cross-referencing internal policies against NIST SP 800-53 frameworks to strengthen organizational security posture.

EXPERIENCE

QuickBooks Product Expert

Foundever

September 2025 - Present, Remote

- Facilitated secure identity verification and authentication for QuickBooks users, ensuring all interactions complied with data privacy regulations and protected sensitive financial records.
- Acted as a first-line defender against social engineering and unauthorized access attempts by strictly adhering to security protocols during inbound service requests.
- Managed and secured PII within a multi-system environment, maintaining the confidentiality and integrity of client financial databases.
- Performed technical troubleshooting and software navigation for complex financial tools, identifying and resolving user-side configuration issues to maintain system uptime.
- Maintained 100% compliance with internal security standards and data handling policies while consistently achieving 90%+ TNPS metrics.

Information Security Intern

Wesbanco Bank

June 2025 - August 2025, Wheeling, WV

- Monitored real-time security alerts across SIEM, firewall, and EDR platforms, analyzing threat patterns and documenting investigative workflows.
- Synthesized observed incident response workflows into structured SOPs, standardizing security control applications across the department.
- Formalized threat escalation paths by documenting live security monitoring procedures through direct collaboration with senior analysts.
- Facilitated simulated phishing campaigns to evaluate organizational security posture, delivering data-driven summary reports to refine employee training initiatives.
- Cross-referenced internal security policies against NIST SP 800-53 frameworks, assisting in the modernization of training materials to meet industry compliance standards.

TurboTax Product Expert

Foundever

February 2025 - May 2025, Remote

- Assisted users with tax filing and software navigation via inbound support, maintaining high accuracy and service standards.
- Ranked top 2 in customer satisfaction (81%), earning the Survey Statement Award for excellence in product support.
- Represented Marshall University in executive-level pilot program meetings with Intuit and Foundever leaders to optimize training and EDU pathways.

EDUCATION

Bachelor of Science - BS, Cyber Forensics and Security

Minor in Criminal Justice • Marshall University • Huntington, WV • December, 2026 • 4.0 GPA

- President's List (5 Semesters)
- Relevant Course work: CFS 420 Incident Response, CFS 462 Network Forensics, CGS 454 Network Defense, CFS 261 Intro to Linux (Kali Linux), CIT 352 Network Protocols and Admin, CS 110 Intro to Python, CFS 357 Network Penetration & Attack, CFS 305 Open-Source Intelligence,
- Extracurriculars: Comp Tia Sec+ Prep, Marshall Defense club, ICS2 CC Certification Prep

CERTIFICATIONS

CC – Certified in Cybersecurity

ISC2 • 2026

- Validated expertise in foundational security principles, incident response, and network security to ensure organizational data integrity and risk mitigation.

SKILLS

Technical: SIEM Monitoring & Log Analysis, Kali Linux, Cyber Threat Intelligence, Cybersecurity Threat Analysis, Phishing Simulation & Click Tracking, Incident Response Support, Python, Excel, MS Windows, Cyber Forensics, VPNs, Firewall and Security Management, NGREP, Wireshark

Non Technical: Strong Written & Verbal Communication, Problem Solving Critical Thinking, Attention to Detail, Team Collaboration, Adaptability in Fast-Paced Environments
